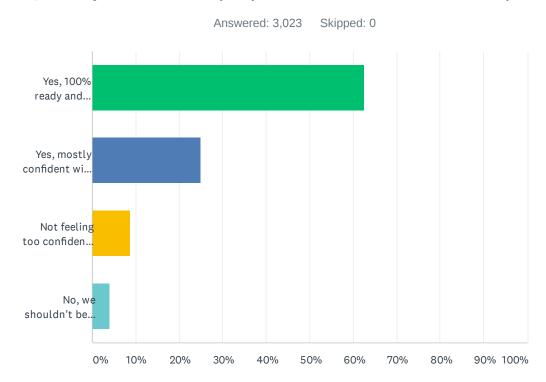


Q1 Please confirm which option below best describes your business.

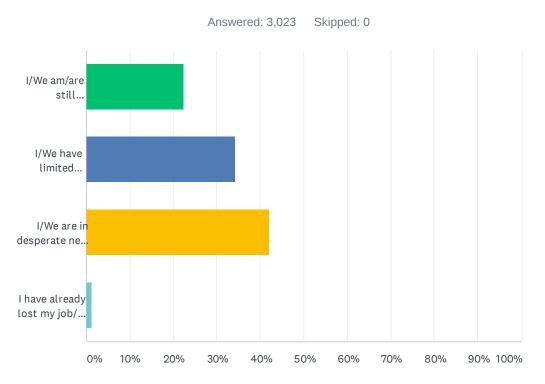
ANSWER CHOICES	RESPONSES
High Street/Boutique Salon/Clinic	33.71% 1,019
Home Salon	33.01% 998
Mobile/Freelance Business	16.34% 494
Room/Chair Rental	11.25% 340
Spa	0.93% 28
Wellness Centre	1.29% 39
Other (please specify)	3.47% 105
TOTAL	3,023

Q2 Do you feel well prepared and confident to reopen?



ANSWER CHOICES	RESPONSES	
Yes, 100% ready and confident	62.45%	1,888
Yes, mostly confident with some areas of concern still	24.88%	752
Not feeling too confident yet	8.77%	265
No, we shouldn't be reopening	3.90%	118
TOTAL		3,023

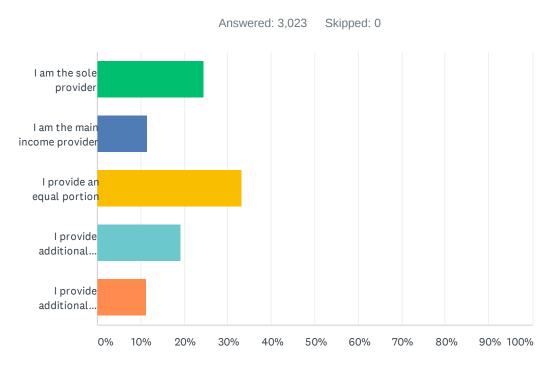
2/9



Q3 Which a	option best	explains yo	our current s	ituation?
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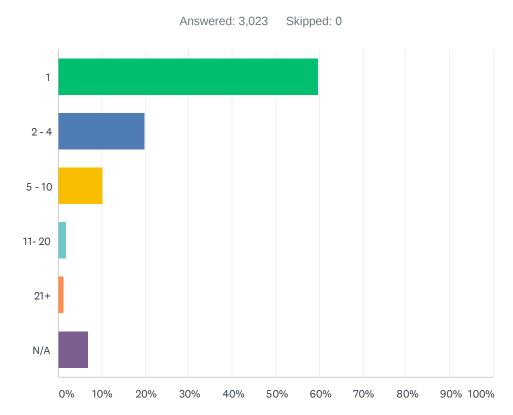
ANSWER CHOICES	RESPONSES	
I/We am/are still financially secure and my/our business will reopen	22.33%	675
I/We have limited resources and time left to keep going	34.27%	1,036
I/We are in desperate need of immediate earning potential	42.04%	1,271
I have already lost my job/We have already had to close down the business	1.36%	41
TOTAL		3,023

Q4 What contribution does your job provide towards your household income

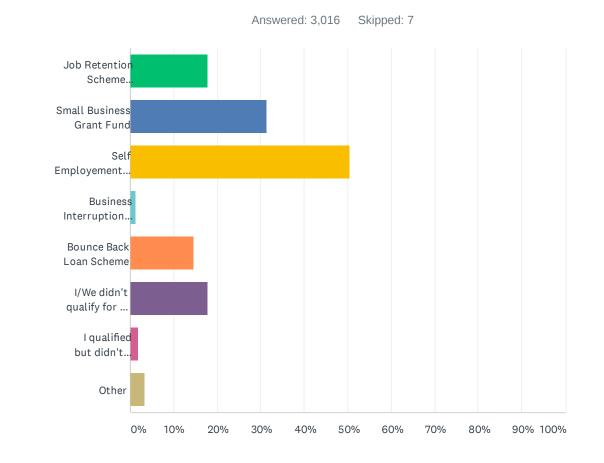


ANSWER CHOICES	RESPONSES	
I am the sole provider	24.55%	742
I am the main income provider	11.45%	346
I provide an equal portion	33.31%	1,007
I provide additional necessary support	19.32%	584
I provide additional income	11.38%	344
TOTAL		3,023

Q5 If your business closes how many people's jobs will be affected?



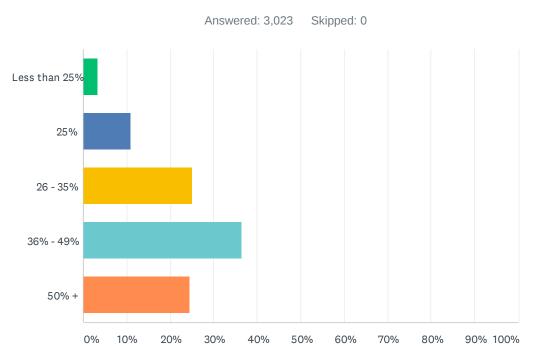
ANSWER CHOICES	RESPONSES	
1	59.78% 1,80)7
2 - 4	19.88% 60)1
5 - 10	10.16% 30)7
11-20	1.89% 5	57
21+	1.36% 4	41
N/A	6.95% 21	LO
TOTAL	3,02	23



Q6 Can you advise which government funding you have qualified for?

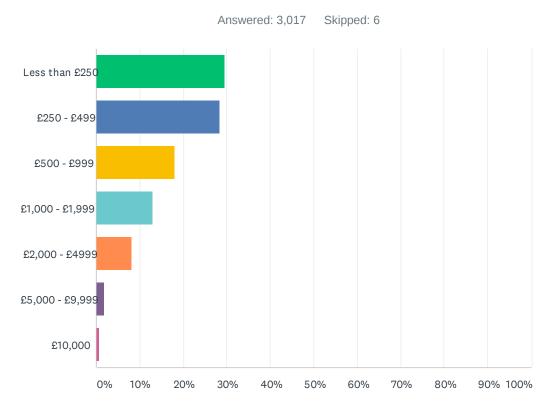
ANSWER CHOICES	RESPONSES	
Job Retention Scheme (Furlough)	17.77%	536
Small Business Grant Fund	31.40%	947
Self Employement Income Support Scheme	50.33%	1,518
Business Interruption Loan Scheme	1.19%	36
Bounce Back Loan Scheme	14.69%	443
I/We didn't qualify for any relief funding	17.84%	538
I qualified but didn't apply for any	1.96%	59
Other	3.45%	104
Total Respondents: 3,016		

Q7 In terms of seasonality - can you give a percentage breakdown of what the Jul/Aug/Sept Quarter generally contributes to the overall annual income of your business?



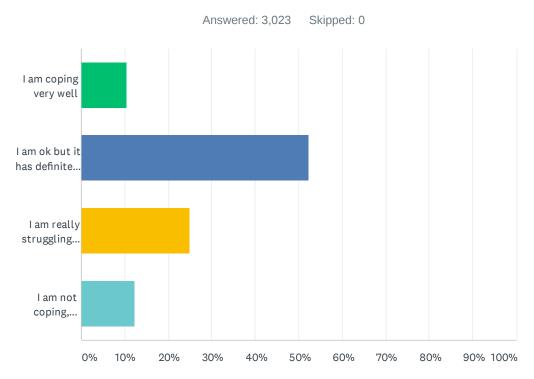
ANSWER CHOICES	RESPONSES	
Less than 25%	3.41% 10	.03
25%	10.82% 32	27
26 - 35%	25.04% 75	57
36% - 49%	36.35% 1,0	99
50% +	24.38% 7:	37
TOTAL	3,02	23

Q8 Can you confirm any additional costs you have incurred ensuring your business is ready to reopen safely?



ANSWER CHOICES	RESPONSES	
Less than £250	29.57%	892
£250 - £499	28.41%	857
£500 - £999	17.96%	542
£1,000 - £1,999	12.93%	390
£2,000 - £4999	8.15%	246
£5,000 - £9,999	1.82%	55
£10,000	0.70%	21
TOTAL		3,017

Q9 What impact has this lockdown and not being able to go back to work had on your own mental wellbeing?



ANSWER CHOICES	RESPONSES	
I am coping very well	10.42%	315
I am ok but it has definitely had some impact on my wellbeing	52.33%	1,582
I am really struggling currently	24.94%	754
I am not coping, everything is completely overwhelming right now	12.27%	371
TOTAL		3,023